



## **RULES AND REGULATIONS**





# DAILY LOTTO AND DAILY LOTTO PLUS GAME RULES AND REGULATIONS

#### 1. PLAYING THE DAILY LOTTO AND DAILY LOTTO PLUS GAMES

The following are the essential features of the DAILY LOTTO and DAILY LOTTO PLUS Games, as approved by the National Lotteries Commission (NLC).

- 1.1 DAILY LOTTO and DAILY LOTTO PLUS are National Lottery Games operated in South Africa. In these Games, Participants either select their own numbers or opt for random number selection by the Central Gaming System. Each Entry consists of 5 main numbers selected from the same number range of 1 to 36, which constitutes a single Game Board on an approved mechanism e.g. a DAILY LOTTO Play Slip.
- 1.2 This selection process is illustrated through screenshots from the website and a sample Retail Play Slip. Figures 1 and 2 show the digital interface before and after number selection, respectively. Figures 3 and 4 depict the same process using the physical Retail Play Slip. Together, these visuals demonstrate the Participant's journey from the initial selection screen to the final selection step, where numbers are added to the Play Slip.

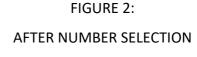


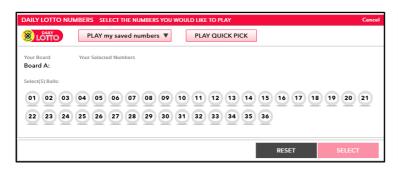


#### 1.2.1 Website

FIGURE 1:

#### **BEFORE NUMBER SELECTION**





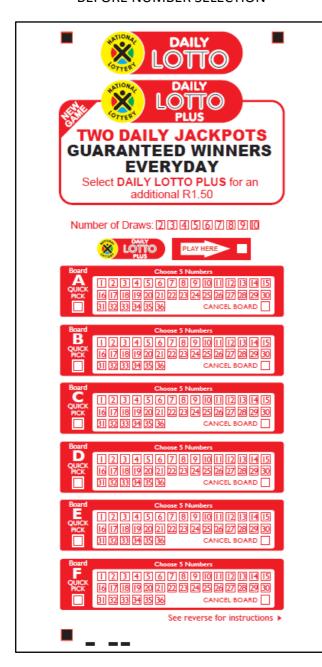




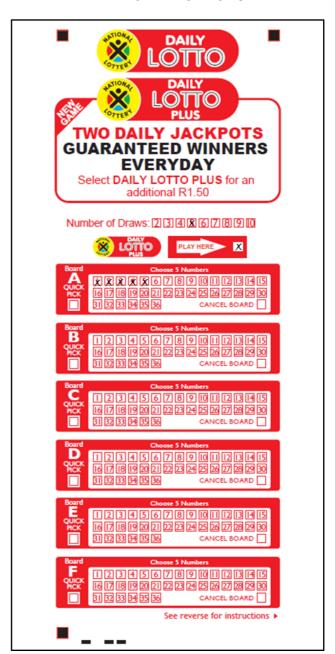


#### 1.2.2 Retail Play Slip

## FIGURE 3: BEFORE NUMBER SELECTION



## FIGURE 4: AFTER NUMBER SELECTION







- 1.3 DAILY LOTTO PLUS is a supplementary National Lottery Game that a Participant may enter once he/she has opted to play the DAILY LOTTO Game. The Participant's selected numbers for DAILY LOTTO are also entered into the DAILY LOTTO PLUS Draw.
- 1.4 There are two separate draws conducted: one for DAILY LOTTO and a second for DAILY LOTTO PLUS. While both the Games use the same selected numbers each Game has a distinct Prize Pool and Prize structure.
- 1.5 Participants of any National Lottery Game must be at least 18 years of age in order to play and win or claim prizes.
- 1.6 All National Lottery Tickets issued for this Game shall be in the English language and clearly identified with the name of the Game "DAILY LOTTO" and "DAILY LOTTO PLUS" and the date(s) of the Draw(s) for which they are issued.
- 1.7 The DAILY LOTTO and DAILY LOTTO PLUS Draws will be conducted daily (Except Christmas Day as there will not be any Draw conducted on 25 December).
- 1.8 Participants can purchase DAILY LOTTO and DAILY LOTTO PLUS Tickets on any day of the week during the times when the Game is made available for sale by the participating sales channels.
- 1.9 Ticket sales will close at 20:30 on Draw days (daily) and the Selection of winning numbers will commence shortly afterwards.





- 1.10 The Winning numbers and Draw results will be published soon after 21:00 after each Draw on the Retailer Terminals, the National Lottery Website, Mobi-Web, Mobile Apps and Social Media pages, or as may be amended from time to time.
  - 1.11 Participants can purchase DAILY LOTTO and DAILY LOTTO PLUS Tickets from any of the following channels during their hours of operation:
    - 1.11.1 Authorised and participating Retail stores;
    - 1.11.2 The National Lottery Website: nationallottery.co.za, Mobile App;
    - 1.11.3 USSD by dialing \*120\*7529#;
    - 1.11.4 Authorised Banking and Telco partners via their Websites and Mobile Apps; and,
    - 1.11.5 Mobile Payment Terminal partners, or
    - 1.11.6 Any other Alternate Channels that become applicable for the Game.
  - 1.12 The cost of one Entry/Board for a DAILY LOTTO Draw will be R3.00 (VAT inclusive).
  - 1.13 The cost of one Entry/Board for a DAILY LOTTO PLUS draw will be at an additional cost of R1.50 (VAT inclusive).
  - 1.14 The Participant must play the DAILY LOTTO Game first in order to Play DAILY LOTTO PLUS.
  - 1.15 The maximum value of all wagers that a Participant can play on DAILY LOTTO, and LOTTO PLUS are limited to R2,000 per day.
  - 1.16 All National Lottery tickets and other printed material will be printed in English as specified from time to time.





- 1.17 The total numbers to be selected per Entry into any DAILY LOTTO and DAILY LOTTO PLUS Draw shall be 5 numbers (i.e. 5 numbers from the range 1 to 36).
- 1.18 The Participant of the DAILY LOTTO and DAILY LOTTO PLUS Game can choose the 5 numbers in different ways, namely by:
  - 1.18.1 Selecting his/her own personal lucky numbers using a Play Slip/online play interface; and/or;
  - 1.18.2 By choosing "QUICK PICK" on a Play Slip or online play interface, or by requesting "QUICK PICK(S)" from the Retailer; and/or;
  - 1.18.3 By indicating in person to a National Lottery Retailer, the requested personal lucky numbers. This number selection will then be entered into the Central Gaming System by the National Lottery Retailer. The Participant must ensure that the Retail clerk has captured the correct numbers.
- 1.19 A Participant must select the number of consecutive Draws they wish to enter, with available options ranging from 1 to 10 Draws. If the Participant does not make a Selection, the system will automatically set the number of Draws to 1.
- 1.20 If the Play Slip or Entry is rejected by any Terminal, Website, Mobile App or any other channel interface then there is no valid Entry into the Draw.
- 1.21 Only a Ticket (Digital or paper version) with a valid Ticket serial number and recorded in the Central Gaming System, is deemed to be a successful Entry into the Draw. If the Entry is submitted on the online play channels but the Participant does not receive a confirmation SMS and a Ticket/Receipt number, then that Entry shall not be valid.





- 1.22 If an Entry is not recorded on the Central Gaming System, the Entry shall not be valid. The system will only generate a Ticket if the Entry is recorded on the Central Gaming System, which will prove to the Participant that his/her Entry was successful.
- 1.23 If a deduction is made from the Participant's online wallet/bank account but no Entry is recorded on the Central Gaming System for any particular Game, the Entry shall not be valid. In case of any system failure ITHUBA reserves the right to investigate the case and resolve it appropriately.

#### 2. STATUS OF THESE RULES

- 2.1 These Rules and Regulations are for the DAILY LOTTO and DAILY LOTTO PLUS Games, as approved by the NLC.
- 2.2 ITHUBA reserves the right to amend these Rules and Regulations from time to time subject to the approval from the NLC.
- 2.3 These Rules and Regulations should be read in conjunction with:
  - 2.3.1 The National Lottery Participants Code of Practice; and
  - 2.3.2 The National Lottery Retail, Website, USSD, and Mobile App Terms and Conditions which, together, constitute the contractual rights and obligations of ITHUBA to Participants, as may be amended from time to time.
- 2.4 In the event of a discrepancy or inconsistency between these Rules and Regulations, the National Lottery Retail, Website, USSD, and Mobile App Terms and Conditions and/or explanations being advised during a purchase, these Rules and Regulations shall prevail.





#### 3. DAILY LOTTO AND DAILY LOTTO PLUS PROCEDURES AND DESCRIPTIONS

- 3.1 ITHUBA will make the DAILY LOTTO and DAILY LOTTO PLUS Games available for sale to the public at such cost stipulated under paragraphs 1.12 & 1.13 above, or at an alternative cost as ITHUBA may from time to time determine as approved by the NLC.
- 3.2 The Participant may participate in the DAILY LOTTO and DAILY LOTTO PLUS Games on the following platforms:

#### 3.2.1 Retail

- 3.2.1.1 By presenting a completed Play Slip to a Retailer with the appropriate wager amount for the number of Entries into the Draw(s).
- 3.2.1.2 Each DAILY LOTTO and DAILY LOTTO PLUS Play Slip contains 6
  Boards labelled A to F. Each Board enables the Participant to
  make their Selections for 1 Entry into the DAILY LOTTO Draw
  per Board.
- 3.2.1.3 A Participant must select 5 numbers from a single set of numbers from a range of 1 to 36.
- 3.2.1.4 Each Selection is made by manually marking 5 numbers on one Board or by manually marking the "QUICK PICK" box.
- 3.2.1.5 Each Play Slip features a Selection grid below the Game logo, allowing Participants to indicate their preference for playing multiple Draws in advance. By default, the Entry is set for the current Draw only (i.e. for 1 Draw). However, Participants can use this grid to play their selected numbers and enter from 2 to 10 consecutive Draws in advance.





- 3.2.1.6 The completed Play Slip is processed through the Lottery Terminal, which will issue the "Ticket"/Receipt, recording each Selection marked on the Play Slip, including but not limited to other information such as the Draw number(s) and date(s) of the Draw(s).
- 3.2.1.7 The "Ticket" will have a unique serial number printed on it below a unique bar code for ease of "Ticket" identification and for security purposes.
- 3.2.1.8 As an alternative option to a Play Slip, a Participant may simply ask the Retail clerk to enter their chosen numbers or to make a QUICK PICK Selection(s) manually into the Terminal on their behalf.
- 3.2.1.9 Participants may also play DAILY LOTTO and DAILY LOTTO PLUS by selecting a random set of 5 numbers through any Alternate Sales Channel interface where a Participant can purchase an Entry into the DAILY LOTTO and DAILY LOTTO PLUS Draws. The Participant will be issued with a valid Ticket or a Receipt, whichever is applicable through the different platforms for purchasing the National Lottery Game.

#### 3.2.2 Website

- 3.2.2.1 Visit www.nationallottery.co.za.
- 3.2.2.2 If you are not already registered, click on the registration button and complete the registration details including Name, Surname, Cellphone Number, and South African National Identification Number/Passport Number, email and physical address.
- 3.2.2.3 Enter and confirm your password and click on continue and follow any further instructions to complete registration.





- 3.2.2.4 Once registered, simply login using your mobile number and password.
- 3.2.2.5 To Top Up your Wallet, click on "My Wallet" and follow the onscreen instructions on how to top-up your wallet. You will have access where you can view your balance, make withdrawals or view movements and status of all your transactions. You will also view your messages, Ticket history, and any bonuses if applicable.
- 3.2.2.6 Select "PLAY NOW" menu item followed by "DAILY LOTTO".

  You will be directed to the DAILY LOTTO ticket page.
- 3.2.2.7 Slide the button to select the Number of Draws that you wish to play.
- 3.2.2.8 If you wish to add **DAILY LOTTO PLUS**, tick the relevant checkboxes below the Boards. This gives you additional chances of winning with the same numbers.
- 3.2.2.9 Select 5 numbers where 5 "Main numbers" will be selected from the range 1 to 36.
- 3.2.2.10 Alternatively, click on the "QUICK PICK" button to allow the system to randomly generate numbers on your behalf.
- 3.2.2.11 If you wish to save your Selection as favourite numbers, click the "ADD TO FAVOURITES" link.
- 3.2.2.12 Click on the green "√" to save your numbers on the red "X" to clear the numbers you've chosen on the Board so you can start again.
- 3.2.2.13 Your Board Price will be automatically selected at R3.00. The total amount of your wager (Board Price multiplied by the Number of Draws selected) will be displayed as confirmation.
- 3.2.2.14 Once you are satisfied with your wager, click the "ADD TO CART" button.





- 3.2.2.15 To check out, click the "GO TO CART" button followed by the "PAY FROM MY WALLET" button where you will be prompted with the "CONFIRM AND PAY NOW" button to complete your transaction or the "BACK" button to return to the previous option.
- 3.2.2.16 You will receive a pop-up notice confirming your transaction was successfully entered into the Draw with your Ticket details displaying the Draw date, time, number, your selected numbers and other relevant information, including the Ticket Serial Number above the Barcode.
- 3.2.2.17 You may print or download this Ticket Receipt for your safe keeping and future records.
- 3.2.2.18 The download version will be in PDF format. You can also view your Ticket history with Ticket details in your "My Tickets" section of your account profile.
- 3.2.2.19 Alternatively, you can view a summary of Tickets purchased and other transactions in your "Historical Tickets" folder.
- 3.2.3 USSD
  - 3.2.3.1 Dial:
    - \*120\*7529#
  - 3.2.3.2 Select the option 1 - Login.
  - Enter your 5-digit PIN to access your account. 3.2.3.3
  - On the Main Menu, select **Option 1 Play Games**. 3.2.3.4
  - 3.2.3.5 Select Option:
    - **"6. DAILY LOTTO"**, or;
    - "7. DAILY LOTTO PLUS (to play DAILY LOTTO & DAILY LOTTO PLUS) as your preferred Game.
  - Select the number of Boards you wish to play (between 1-5). 3.2.3.6





- 3.2.3.7 Select **Option 1** to **Confirm**, which will:
  - Confirm QUICK PICK as your number selection and,
  - Confirm your total purchase amount.
- 3.2.3.8 A successful purchase and confirmation message will be sent via SMS.
- 3.2.3.9 To play again, select **Option 1 Play Again**.
- 3.2.4 The completed Selection is processed through the Central Gaming System, which will issue the "Ticket"/Receipt, recording each Selection including information such as Draw number(s), time(s), date(s), and wager amount(s) and other relevant information, including the Ticket Serial Number.
- 3.2.5 Each "Ticket" will have a unique Serial Number assigned by the Central Gaming System.
- 3.2.6 Tickets purchased online will be confirmed via inbox message to the registered Participant.
- 3.2.7 ITHUBA, the official licensed operator of the South African National Lottery under which the DAILY LOTTO and DAILY LOTTO PLUS Game is offered, shall not be held responsible, nor accept any liability whatsoever, in respect to Ticket sales or claims that are made with any third parties after the Draw Ticket sales conclude. This non-liability extends until the time the Draw reopens for sales pertaining to the subsequent Draw.
- 3.2.8 The Participant hereby acknowledges, consents and agrees that it is his/her sole responsibility to ensure that they engage in transactions only within the official sale times and through authorised channels and/or Agents.





- 3.2.9 ITHUBA does not endorse, validate, or have any affiliation with Ticket sales or claims that are processed outside of the stipulated official times or through unauthorised third parties.
- 3.2.10 Any disputes or issues arising from transactions concluded with third parties after the specified time will not involve ITHUBA in any capacity. ITHUBA disclaims all liabilities arising from such situations.
- 3.2.11 Participants are strongly advised to act with caution and only to purchase Tickets from authorised channels and/or Agents during the specified times to ensure the validity and legitimacy of their Tickets.
- 3.2.12 By purchasing a DAILY LOTTO and DAILY LOTTO PLUS Ticket, the Participant agrees to be bound by these Game Rules and Regulations, along with all other National Lottery Terms and Conditions, where applicable, set forth by ITHUBA.
- 3.2.13 DAILY LOTTO and DAILY LOTTO PLUS Tickets may be cancelled after being issued (purchased), on condition that:
  - 3.2.13.1 The Ticket is returned to the issuing Retailer/Terminal; and
  - 3.2.13.2 The Ticket is presented within two hours of the time of purchase, or before the close of ticket sales for the day, or the close of sales time, whichever is the earlier time.
  - 3.2.13.3 Should the Terminal not be able to cancel the Ticket, the Retailer must contact the designated Call Centre for assistance.
  - 3.2.13.4 Tickets purchased from the Website, Mobile App, and/or (USSD) cannot be cancelled.





#### 4. DRAWS

- 4.1 The DAILY LOTTO and DAILY LOTTO PLUS Draws will take place daily at 21:00, or on such other days, as specified by ITHUBA from time to time.
- 4.2 The two Draws shall take place consecutively DAILY LOTTO Draw first followed by the DAILY LOTTO PLUS Draw.
- 4.3 There will be no Draw on Christmas Day (25 December), however, Ticket sales will remain open, and the Draw will take place on the following Draw day.
- 4.4 For DAILY LOTTO and DAILY LOTTO PLUS, Ticket sales close at 20:30 on the evening of each respective Draw and resume for the next draw after the sales closing period (Draw Break).
- 4.5 In each draw 5 winning numbers will be drawn using a Random Number Generator system. The 5 winning numbers drawn will be selected from a range of 1 to 36. The DAILY LOTTO and DAILY LOTTO PLUS Draw Results will be available after each Draw and published soon after 21:00.
- 4.6 Winner results, including the number of winners and winning Prize share amounts, will be calculated and published on the National Lottery Website and/or, Retail Terminal Screens, and/or Mobile Applications, and/or the Call Centre, and/or Social Media pages after the completion of the Draw.





#### 5. PRIZE DIVISIONS

#### 5.1 WINNING SELECTIONS FOR DAILY LOTTO AND DAILY LOTTO PLUS

A Participant who, in respect of the numbers selected on any single Board Entry, matches the criteria for the winning Prize Divisions by correctly matching at least 2 of the 5 numbers drawn, will be eligible for a Prize in the corresponding Prize Division. For each additional number that is drawn and matched by the Participant on the same Board Entry, they will increasingly become eligible for a Prize in the highest Prize category to which those numbers relate.

The DAILY LOTTO and DAILY LOTTO PLUS Prize Divisions are detailed as follows:

#### 5.1.1 **Prize Division 1 – MATCH 5 (The JACKPOT)**

Means that on any single Board/Entry, the Participant has correctly matched all 5 of the numbers drawn ("MATCH 5").

#### 5.1.2 Prize Division 2 – MATCH 4

Means that on any single Board/Entry, the Participant has correctly matched 4 of the 5 numbers drawn ("MATCH 4").

## 5.1.3 **Prize Division 3 – MATCH 3**

Means that on any single Board/Entry, the Participant has correctly matched 3 of the 5 numbers drawn ("MATCH 3").

#### 5.1.4 **Prize Division 4 – MATCH 2**

Means that on any single Board/Entry, the Participant has correctly matched 2 of the 5 numbers drawn ("MATCH 2").





#### 6. PRIZE POOLS DAILY LOTTO and DAILY LOTTO PLUS

- 6.1 Subject to rounding down, the amount allocated by ITHUBA, as approved by the NLC, to the Prize Pool Fund for payment of Prize(s) for a Draw ("Prize Fund") shall be 50% of the total revenue from all Ticket sales for that Draw, or such larger amount as shall be determined by ITHUBA as approved by the NLC from time to time.
- 6.2 The Prize Pool Fund is split into 4 different Prize Pools and allocated for each of the 4 Prize Divisions described previously in Rule 5.
- 6.3 The Prize Pools for DAILY LOTTO and DAILY LOTTO PLUS, with their percentage allocation of funds are shown in the Prize Tables in Rule 7.
- 6.4 Prize payment calculation applied to the Prize Pools:
  - 6.4.1 Pari-Mutuel Prize pools apply to Prize Divisions 1 through 4. This means that the Prize Pool designated for each Prize Division will be divided among all winning Ticket holders in that Prize Division based on the number of winning Tickets they possess. For instance, if there is an allocation of R1 million for the DAILY LOTTO Jackpot Prize Division and there are two winning Tickets, each winning Ticket holder will receive R500,000. The same rule applies to DAILY LOTTO PLUS.
  - 6.4.2 The allocation of the Prize Fund to each of the Pari-Mutuel Prize Divisions, as approved by the NLC, shall be in accordance with the following provisions:
    - 6.4.2.1 If the Division 1 (Jackpot) in a DAILY LOTTO or DAILY LOTTO

      PLUS Draw is not won, then the Prize Pool allocated for this

      Division will be rolled down to the second Prize Division.





- 6.4.2.2 If there are no winners in Division 2, then the Prize Pool for this Division will be rolled down to Division 3.
- 6.4.2.3 If there are no winners in Division 3, then the Prize Pool for this Division will be rolled down to Division 4.
- 6.4.2.4 In the unlikely event that there are no winners in Prize Division 4 (last Division) then the accumulated Prize Fund in that Prize Division will rollover (be added) to the Prize Division 1 for the next Draw.
- 6.4.3 All winning Prize share amounts shall be rounded to the nearest 10 cents as follows: e.g. R1.55 shall be R1.60; R1.54 shall be R1.50.
- 6.4.4 Breakage (The amount left over after any rounding calculation) from any DAILY LOTTO and or DAILY LOTTO PLUS Prize Division, will rollover to the same Prize Division in the next Draw.

## 7. DAILY LOTTO and DAILY LOTTO PLUS – Odds of Winning per Entry and Prize Structure

7.1 The following tables, based on 376,992 Tickets/Entries sold, is for illustrative purposes to show the odds of winning and the allocation of the respective Prize Fund as approved by the NLC.

### **DAILY LOTTO**

DAILY LOTTO – JACKPOT WINNER						
DIVISIONS	NUMBERS MATCHED	ODDS 1 in X	PARI-MUTUEL PRIZE POOL	PARI-MUTUEL PRIZE	AVERAGE PRIZE POOL AMOUNTS	AVERAGE NO. OF WINNERS
1	5	376,992	R201,314	35.6%	R201,313.73	1
2	4	2,432	R46,370	8.2%	R299.14	155
3	3	81	R92,740	16.4%	R19.93	4,654
4	2	8.40	R225,064	39.8%	R5.01	44,880
	OVERALL ODDS	7.6	R565,488	100%		49,690





DAILY LOTTO – JACKPOT NOT WON. ROLL DOWN TO DIVISION 2						
DIVISIONS	NUMBERS MATCHED	ODDS 1 in X	PARI-MUTUEL PRIZE POOL	PARI-MUTUEL PRIZE	AVERAGE PRIZE POOL AMOUNTS	AVERAGE NO. OF WINNERS
1	5	376,992	R0	0.0%	R0.00	-
2	4	2,432	R247,684	43.8%	R1,597.82	155
3	3	81	R92,740	16.4%	R19.93	4,654
4	2	8.40	R225,064	39.8%	R5.01	44,880
	OVERALL ODDS	7.6	R565,488	100%		49,689

#### **DAILY LOTTO PLUS**

DAILY LOTTO PLUS – JACKPOT WINNER						
DIVISIONS	NUMBERS MATCHED	ODDS 1 in X	PARI-MUTUEL PRIZE POOL	PARI-MUTUEL PRIZE	AVERAGE PRIZE POOL AMOUNTS	AVERAGE NO. OF WINNERS
1	5	376,992	R100,657	35.6%	R100,656.86	1
2	4	2,432	R23,185	8.2%	R149.58	155
3	3	81	R46,370	16.4%	R9.96	4,654
4	2	8.40	R112,532	39.8%	R2.51	44,880
	OVERALL ODDS	7.6	R282,744	100%		49,690

DAILY LOTTO PLUS – JACKPOT NOT WON. ROLL DOWN TO DIVISION 2						
DIVISIONS	NUMBERS MATCHED	ODDS 1 in X	PARI-MUTUEL PRIZE POOL	PARI-MUTUEL PRIZE	AVERAGE PRIZE POOL AMOUNTS	AVERAGE NO. OF WINNERS
1	5	376,992	R0	0.0%	R0.00	-
2	4	2,432	R123,842	43.8%	R798.98	155
3	3	81	R46,370	16.4%	R9.96	4,654
4	2	8.40	R112,532	39.8%	R2.51	44,880
	OVERALL ODDS	7.6	R282,744	100%		49,689

7.2 The holder of a winning Selection may win in only one Prize Division per Board/Entry in connection with the Winning Numbers Drawn in each Draw and shall be entitled to the Prize for the highest Prize Division won by those numbers in each Draw (regardless of the actual Prize value).





#### 8. WINNING RESULTS AND PRIZE CLAIMS/CHECKING RESULTS FOR WINNING TICKETS

- 8.1 The winning numbers for DAILY LOTTO and DAILY LOTTO PLUS will be published every evening soon after 21:00 (except Christmas Day).
- 8.2 Full Draw details are posted on the Retailer Terminals, National Lottery Website,Mobi-Web, Mobile Apps and Social Media pages after 21:00.
- 8.3 The information posted includes but is not limited to:
  - 8.3.1 The winning numbers in order that they were drawn and in numerical order.
  - 8.3.2 The number of winners per Prize Division.
  - 8.3.3 The Prize amounts won per winner.
  - 8.3.4 The jackpot rollover amount, and
  - 8.3.5 The estimated or guaranteed jackpot amount for the next Draw.
- Participants can also check to see if they have a winning Ticket by handing their Ticket(s) to Retail Lottery clerks who can validate the Ticket details using the lottery terminal. Winning Tickets will be identified by the lottery agent by scanning or manually entering the Ticket serial number.
- 8.5 Participants can also obtain more information or assistance with any of the National Lottery Games including checking results, by calling the Customer Care Line (toll-free) on 0800 484 822 Monday to Saturday from 06:00 to 23:00 and on Sundays from 06:00 to 21:00.





#### **HOW TO CLAIM A PRIZE**

- 8.6 Anyone who is 18 years or older, holds a valid proof of identity and has a valid South African bank account is permitted to play, win and claim from the National Lottery. All winners claiming R250,000 and above qualify to receive, amongst others, trauma counselling and financial advice which are part of ITHUBA's free winner services package.
- 8.7 Winning Tickets must be claimed within 365 days of the date of the Draw or else they will expire.
- 8.8 Prize Claim Rules by Sales Channel
  - 8.8.1 Each National Lottery sales channel has its own payment methods and payout limits for claiming prizes, as shown in the table below.
  - 8.8.2 Retail Stores may pay Prizes up to R2,000, while winnings over R10,000 but less than R50,000 may be claimed at an Approved Prize Payment Centres (APPCs).
  - 8.8.3 All participating banks will pay up to R249,999.99 except for African Bank which pays up to R49,999.99 via EFT.
  - 8.8.4 Prizes above the payout limits of any channel must be claimed in person at the ITHUBA Regional Offices across the country.
  - 8.8.5 Please refer to the table below for the full breakdown of payment methods and limits per channel.





Prize Value	Payment Location	Payment Method	Payment Time	
Up to R2 000	All Participating/ Authorized Retailers	Cash	Immediately	
Up to R10,000	Checkers Stores	Cash	Immediately	
R2 000 to R49 999.99	Any Approved Prize Payment Centre - APPC Cash		Immediately	
Up to R49,999.99	p to R49,999.99 African Bank		Within 72 working hours	
Up to R49,999.99	p to R49,999.99 ITHUBA E-Commerce Platform		Within 72 working hours	
Up to R249 999.99	.49 999.99 Online Banking Channels		Within 72 working hours	
Any Prize	ny Prize ITHUBA Offices		Within 72 working hours	

- 8.9 The requirements for claiming at an ITHUBA Offices include the winning Ticket with the Serial Number, and/or winning SMS/Email confirmation, the winner's ID document/smart card, and proof of banking details that should not be older than 3 months.
- 8.10 For all paper-based Tickets it is mandatory that the owner and winner of the Ticket write their name, surname, Identification Number (ID) or passport number and sign the back of the Ticket.





#### 9. GLOSSARY

The following words and terms, if and whenever they appear in these Game Rules and Regulations, shall have the following meanings unless the context clearly states otherwise:

#### 9.1 Alternate Sales Channel

Means the point-of-sale other than the Lottery Terminal where a Participant can purchase an Entry into the DAILY LOTTO and DAILY LOTTO PLUS Games. The Participant will be issued with a valid paper version or a digital version of a DAILY LOTTO and/or DAILY LOTTO PLUS Ticket. Other points-of-sale include the National Lottery Website, In-lane till points (at selected Retailer outlets), handheld devices, ATMs, Mobi Apps, mobile phones and any other additional channels as and when they become available from time to time.

### 9.2 Board

Means the Selection of numbers on the Play Slip or online screen for a National Lottery Game as per these Rules and Regulations along with the wager amount and wager type.

#### 9.3 **Breakage**

The remaining funds in a Prize Division after allocating rounded-off winnings.

#### 9.4 Cancellation of a Ticket

Means the process which a purchased Lottery Ticket is voided or invalidated according to the conditions of Cancellation after the transaction has been completed but before the draw takes place.





#### 9.5 **Central Gaming System**

Means the computer system/s used by ITHUBA to operate the DAILY LOTTO, and DAILY LOTTO PLUS Game.

#### 9.6 **Constituent Lottery**

Means any lottery conducted by ITHUBA that forms part of the National Lottery.

#### 9.7 **DAILY LOTTO**

Means a Draw-based National Lottery Game with a Draw that takes place daily (except on Christmas Day) where the Participant selects or has the Lottery Processing System randomly assigns 5 numbers from the range 1 to 36.

Participants win based on how many Winning Numbers they match.

#### 9.8 **DAILY LOTTO PLUS**

Means a Draw-based National Lottery Game with a Draw that takes place daily (except on Christmas Day). DAILY LOTTO PLUS is a supplementary National Lottery Game that a Participant may enter once he/she has opted to play the DAILY LOTTO Game. The Participant's selected numbers for DAILY LOTTO are also entered into the DAILY LOTTO PLUS draw. The Game boards for DAILY LOTTO PLUS will be the same as those used for the DAILY LOTTO Game.

#### 9.9 **Draw**

Means the process which culminates in the Selection of a set of randomly generated winning numbers by the Random Number Generator for the DAILY LOTTO and DAILY LOTTO PLUS Games.

### 9.10 **Entry**

Means the valid purchase transaction as recorded on the Central Gaming System





for a particular Draw which includes the Participant's selected numbers and wager amount.

#### 9.11 **E-Wallet**

Means a secure digital account where registered Participants can deposit, store, and manage funds to purchase lottery tickets and play Games online. Access to the E-Wallet can be achieved through Computers, Tablets and/or Smartphones.

#### 9.12 **Game**

Means DAILY LOTTO and DAILY LOTTO PLUS is a Draw-based Game detailed in these Rules and Regulations, and shall include any Game, scheme, arrangement, system, plan, promotional competition or device which comprises a Constituent Lottery.

#### 9.13 ITHUBA HOLDINGS (RF) Proprietary Limited

Means the official operator of the South African National Lottery during the temporary license period ending 31 May 2026. ITHUBA HOLDINGS is licensed under the Lotteries Act of 1974, as amended, to operate, conduct and promote the National Lottery and Constituent Games in the Republic of South Africa

#### 9.14 **Lottery Processing System**

Means the transaction processing system that controls the operation of the DAILY LOTTO and DAILY LOTTO PLUS Games consisting of the Central Gaming System and the Lottery Terminals or other access points.

#### 9.15 **National Lottery**

Means a government-regulated lottery operated by a licensed entity, responsible for the sale of lottery Tickets, administration of Prize payments to winners, and collection of government revenues. In South Africa, ITHUBA is licensed by the





National Lotteries Commission (NLC) to operate the South African National Lottery on behalf of the Ministry of Trade, Industry and Competition of the Government, ensuring compliance with the license.

#### 9.16 **Online Participant Account Wallet**

Refer to E-Wallet in Rule 9.11.

#### 9.17 Pari-Mutuel Prize Pool Fund

Means the Prize Fund that will be allocated to Prize Divisions 1 to 4 in the DAILY LOTTO and DAILY LOTTO PLUS Games.

## 9.18 **Participant**

Means a member of the public (a Participant/player) over the age of 18, who purchases or otherwise acquires a DAILY LOTTO, and/or DAILY LOTTO PLUS Ticket(s) via authorised National Lottery channels.

#### 9.19 Play Slip

Means a preformatted form bearing the numbers from which a Participant can make his/her Selection to make an Entry into the DAILY LOTTO and DAILY LOTTO PLUS Games.

### 9.20 **Prize**

Means money won by a Participant in the DAILY LOTTO and DAILY LOTTO PLUS Games. The Prizes are Pari-Mutuels Prizes.

#### 9.21 **Prize Division**

Means the Prize tiers where a Participant may win a Prize according to the defined matching criteria set forth in the relevant Prize Division.





#### 9.22 Prize Pool

Means the amount allocated to each Prize Division category.

#### 9.23 **Prize Fund**

Means a percentage of the total revenue from all ticket sales for a Draw or such larger amount as shall be determined by ITHUBA, in its sole and absolute discretion, as approved by the NLC from time to time allocated to the DAILY LOTTO and DAILY LOTTO PLUS Games.

#### 9.24 Prize Structure or Prize Table

Means the number, value and odds of winning Prizes for the DAILY LOTTO and DAILY LOTTO PLUS Games as defined by these Game Rules and Regulations.

#### 9.25 **QUICK PICK**

Means a system function to support the Participant in the DAILY LOTTO and LOTTO PLUS Games wherein a set of numbers are selected on a random basis by the Central Gaming System on behalf of the Participant. This can be requested directly from the Retailer or selected on the Participant's Play Slip or other Sales Channel interface.

#### 9.26 Random Number Generate (RNG')

Means hardware and software that will randomly generate the winning numbers for the DAILY LOTTO and DAILY LOTTO PLUS Games.

#### 9.27 Receipt

Means a document or digital record generated through a Retailer Terminal or Alternate Sales Channel that confirms a Participant's Entry or Entries into the DAILY LOTTO and DAILY LOTTO PLUS Games and such other information as may be determined by ITHUBA and approved by the NLC from time to time.





#### 9.28 Retailer

Means any person, firm or entity authorised by ITHUBA to sell DAILY LOTTO, and DAILY LOTTO PLUS Entries and/or to pay certain Prizes in respect of a Valid Winning Ticket of the DAILY LOTTO and DAILY LOTTO PLUS Games.

#### 9.29 **Rules and Regulations**

Means these Game Rules and Regulations for DAILY LOTTO and DAILY LOTTO PLUS as detailed herein, and as may be amended by ITHUBA and approved by the NLC from time to time.

#### 9.30 Selection

Means a selection of one set of 5 numbers chosen by a Participant within one Entry on a Board or one set of 5 numbers resulting from QUICK PICK or one set of 5 numbers chosen by a Participant which may be keyed in manually by a Retailer and which is recorded on a Ticket issued in accordance with these Rules and Regulations.

#### 9.31 **Serial Number**

Means the unique number assigned by ITHUBA 'Central Gaming System' and printed on a Ticket which, subject to these Rules and Regulations, provides for the verification of the Ticket as a Valid Winning Ticket or otherwise. The Serial Number may be in the form of digits, a bar code or any other form.

#### 9.32 **SMS**

Means a method used to confirm numbers played online and to notify Participants of their winnings after the DAILY LOTTO and DAILY LOTTO PLUS Draws where applicable. SMS notifications may include Ticket confirmation, wager details and Prize claim instructions.





#### 9.33 **Terminal**

Means the point-of-sale device with an on-line connection to the Central Gaming System and which shall be used for the issuance of valid Ticket(s) and for the validation of Valid Winning Ticket(s).

#### 9.34 **Ticket**

Means a National Lottery Ticket(s) issued after each DAILY LOTTO and DAILY LOTTO PLUS Game played on any authorised National Lottery sales channel. The Ticket serves as proof of Entry into a Draw and may be in digital format or physical form.

### 9.35 Ticket Validation Requirements

Means a valid Ticket or Entry into the Draw presented by an eligible Participant.

## 9.36 Valid Winning Ticket

Means a DAILY LOTTO and/or DAILY LOTTO PLUS Ticket deemed a winning Ticket if it satisfies all Ticket Validation Requirements and contains winning combinations/selections that match the criteria for any of the Prize Divisions.

#### 9.37 **VAT**

Means Value Added Tax levied in terms of the VAT Act No. 89 of 1991, as amended.

#### 9.38 Validation

Means the process of confirming if a valid lottery Ticket is eligible for a Prize.

### 9.39 Website

Means the Website of the South African National Lottery: www.nationallottery.co.za





#### Winning Selection (Winning Numbers) 9.40

Means a Selection which entitles a Participant to a Prize.

In these Rules and Regulations, the singular shall include the plural, and reference to one gender may include the other gender and vice versa, as the context may require.